coppersoft

SOLID SOFTWARE FOR CRITICAL INFRASTRUCTURE

Replace Jira and Confluence

Migration, administration and operations for wikis and issue tracking systems

01 / YOUR OPTIONS

From your current system to the right alternative

Your Jira and Confluence Data Center installations are approaching end of life: standard support for Jira Software, Jira Service Management and Confluence Data Center ends on **28 March 2029**.[1] We help you plan the replacement and migrate to the right alternative.

Confluence	Jira	Jira Service Management
BlueSpice	YouTrack	InvGate
ONES	ONES	YouTrack Helpdesk
MediaWiki	OpenProject	HaloITSM
BookStack		
Wiki.js		

Examples, not a closed list. We assess alternatives against your requirements and adapt the migration to your source and target systems.[2]

Once migrated, we can administer and operate your new platform. Choose the operating model on the next page.

1 Atlassian, Data Center End of Life, checked 9 October 2026; exceptions for extended maintenance. Source.
2 Service examples: InvGate, YouTrack Server; vendor sources checked 12 October 2026. Edition, licence and fit are assessed per project.

02 / OPERATIONS MODELS

We run your new platform

Keep the service your teams rely on, with a new product underneath. Choose where it runs; we take care of operations.

01

On your infrastructure

YOUR SERVERS / YOUR HOSTING PARTNER

The platform runs on your servers or at your chosen hosting partner. We set up and operate the application environment using Kubernetes, Linux VMs and Infrastructure as Code, as appropriate.

02

Hosted in Germany

PROVISIONED AND OPERATED BY US

We provide a complete system hosted in Germany and operate it for you. We coordinate hosting, platform setup and day-to-day operations as a single service.

IN BOTH MODELS

Application administration

Users, roles, updates and extensions. We keep the application ready for everyday use.

Monitoring & optional 24/7

Monitoring, alerting and escalation paths. Updates and changes follow your approvals and operating processes.

3 Service levels, infrastructure responsibilities, response times and availability targets are agreed per contract. 24/7 operations are optional.

03 / MIGRATION PATH

How we Migrate

Content & structure

We start by analysing your source system, requirements and target. The migration is also a chance to tidy up content, improve structure and split long pages where useful.

Connections & functionality

Our customer migration experience helps us preserve what your teams need. We transform page and file links and map relationships and permissions to the target system.

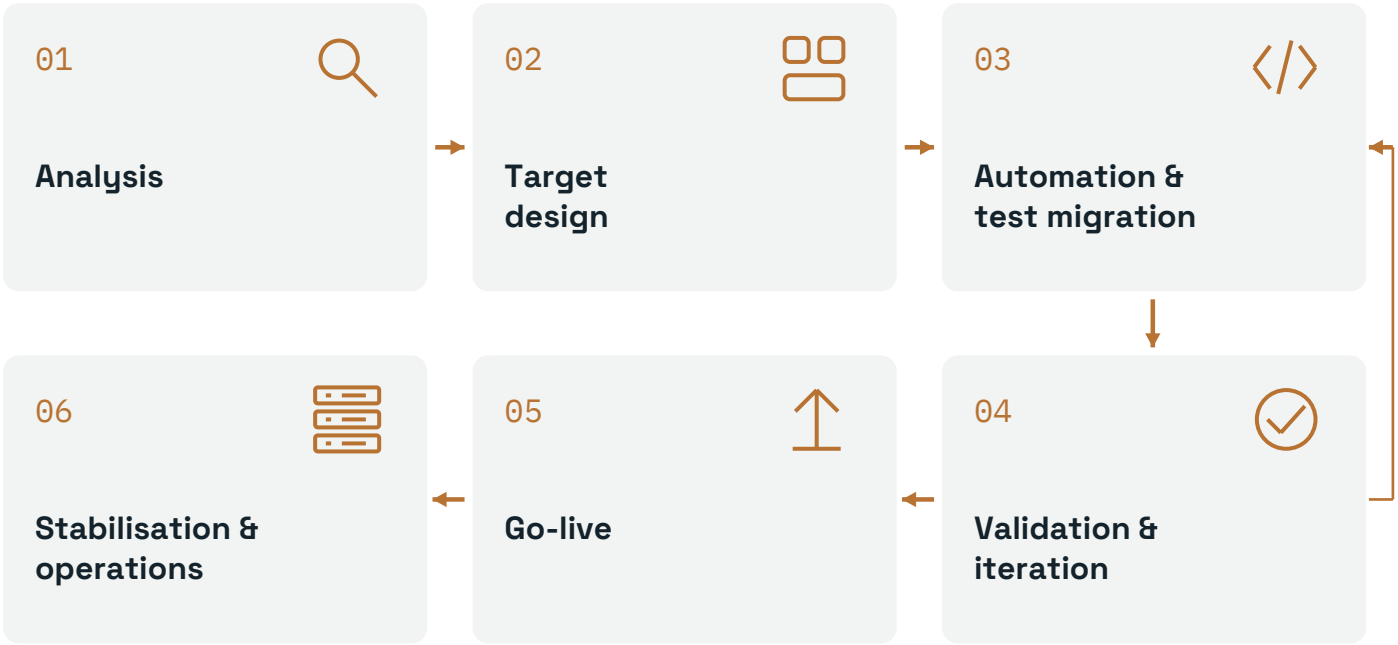
Automation & repeatability

We adapt our migration software to your project and reuse proven components. Automation reduces manual work and enables efficient, repeatable test and migration runs.

Validation & control

Automatic first checks are followed by review with your team. We correct issues and repeat test runs as needed, using agreed transfer rules and acceptance criteria.

THE MIGRATION PROCESS



coppersoft

04 / CUSTOMER REFERENCE

JustSocial to BlueSpice

A completed customer migration. Anonymised.

6,000+	2,000+	4,000+	4 months
Pages	Users	Files & attachments	Kick-off to go-live

THE CUSTOMER AT A GLANCE

Environment: regulated organisation | **Period:** April-July 2026
Systems: self-hosted JustSocial to BlueSpice
Scope: wiki content, files, links and information structure

THE STARTING POINT

The self-hosted JustSocial wiki was a central knowledge resource for 2,000+ users in daily operations. The existing software was being discontinued, so the customer needed to move its content to BlueSpice without losing its usability. Overly long pages and links between pages and files made a simple copy insufficient: the content also needed to be restructured and its connections preserved.

WHAT WE DELIVERED

We adapted our migration software to transfer 6,000+ pages and 4,000+ files and attachments into BlueSpice. Overly long wiki pages were split into smaller, better structured pages. Preserving content and the functionality of the pages remained central to the migration.

THE RESULT

Links to other pages and migrated files were transformed to their new destinations and remained usable. The project took four months from kick-off to go-live, with the knowledge available in the new wiki. As a positive side effect, splitting long pages made the content easier to read.

You can trust us

ABOUT COPPERSOFT

Coppersoft is a Hamburg-based software and IT services company. Our IT specialists work across energy, critical infrastructure and health insurance.

10+ years

Maintaining customer relationships.

5,000+ users

Across the applications we administer and operate.

Sectors

Energy
Critical infrastructure
Health insurance providers

OUR EXPERIENCE

01

Critical infrastructure

Together with Associmates, we work in the energy sector and with transmission system operators.

02

Software engineering

We develop customer-specific software and automate migration and operational workflows.

03

24/7 operations

We operate critical infrastructure and administer applications, with monitoring, alerting and controlled changes.

04

Migration experience

We transfer content, files and links through automated migration runs, testing and correcting the results.

Let’s migrate

coppersoft

Coppersoft GmbH

Migration Team

migration@coppersoft.com | coppersoft.com